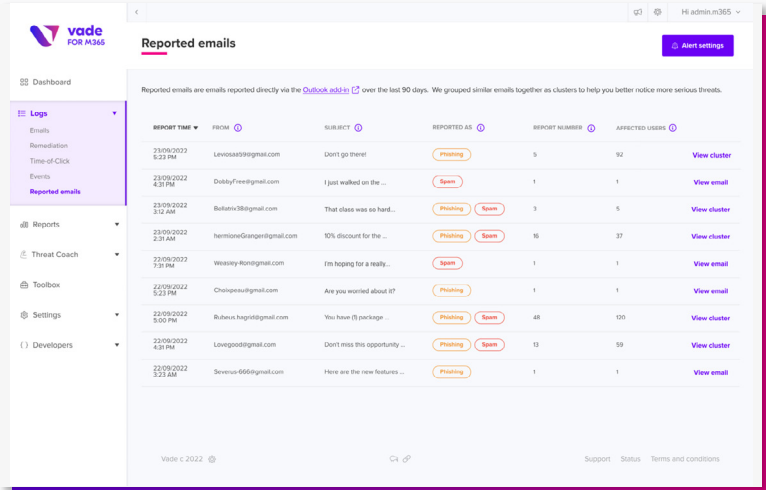


# Reported emails

Reported emails provides an aggregate view of user-reported emails in a single interface, improving an organization's security posture and saving considerable time and IT resources.

## Investigate and respond to user-reported emails

Emails reported as either phishing or spam by end users via the Outlook or Gmail add-in must be reviewed by Microsoft 365- or Google Workspace admins so they can be quickly triaged and remediated. With most third-party email security solutions for Microsoft 365 and Google Workspace, the process is complex and time-consuming. Emails must be reviewed individually, are not grouped by similar emails, and cannot be remediated in bulk.



The screenshot shows the 'Reported emails' dashboard in Vade. It features a sidebar with navigation options: Dashboard, Logs (Emails, Remediation, Time-of-Click, Events, Reported emails), Reports, Threat Coach, Toolbox, Settings, and Developers. The main content area displays a table of reported emails with columns for Report Time, From, Subject, Reported As, Report Number, and Affected Users. Each row includes a 'View cluster' link. The table lists several emails reported on 23/09/2022, categorized as Phishing or Spam.

REPORT TIME	FROM	SUBJECT	REPORTED AS	REPORT NUMBER	AFFECTED USERS	
23/09/2022 5:23 PM	Levi.coast@gmail.com	Don't go there!	Phishing	5	12	<a href="#">View cluster</a>
23/09/2022 4:31 PM	Dubby7free@gmail.com	I just walked on the ...	Spam	1	1	<a href="#">View email</a>
23/09/2022 3:12 AM	Bulwaco18@gmail.com	That class was so hard...	Phishing	3	5	<a href="#">View cluster</a>
23/09/2022 2:19 AM	herminee18@gmail.com	10% discount for the ...	Phishing	16	37	<a href="#">View cluster</a>
23/09/2022 7:31 PM	Wesley.Harding@gmail.com	I'm hoping for a really...	Spam	1	1	<a href="#">View email</a>
23/09/2022 5:23 PM	Chenpou@gmail.com	Are you worried about it?	Phishing	1	1	<a href="#">View email</a>
23/09/2022 9:05 PM	Bubvus.hug@gmail.com	You have 15 package ...	Phishing	48	100	<a href="#">View cluster</a>
23/09/2022 4:31 PM	Lovegood@gmail.com	Don't miss this opportunity ...	Phishing	13	59	<a href="#">View cluster</a>
23/09/2022 3:23 AM	Severus666@gmail.com	Here are the new features...	Phishing	1	1	<a href="#">View email</a>

Reported emails enables admins to triage and remediate emails in a single dashboard in Vade for M365 and Vade for Google Workspace. The feature aggregates reported emails and clusters them into groups with similar yet unreported emails, enabling admins to accelerate response time and remediate security incidents in bulk from a central location. .

## Harness the power of user-reported threat intelligence

### Aggregated user reports

Admins save considerable time reviewing user-reported messages in the Vade for M365 and Vade for Google Workspace, rather than switching to Microsoft Exchange or Google's Moderation Tool.

### Remediation

With the ability to remediate user-reported emails from one dashboard, IT can decrease the time it takes to remove potentially dangerous messages from user inboxes and prevent similar emails from spreading throughout the organization.

### Clustered emails

Because user-reported emails and similar, yet unreported emails are grouped into clusters (when applicable), admins can save time remediating emails in bulk and even remediate threats that have been forwarded to other users.

### Reported email alerts

By configuring alerts in the Reported emails dashboard, admins can ensure they do not miss important user reports.